



Terminal Bus

Regulations and general terms and conditions

- 1 Upon the bus entering the intermodal area, the Transport Provider enters into a contract for the use of the Terminal Bus for the boarding and alighting of passengers and fully accepts the regulations, in accordance with the applicable tariffs and general terms and conditions, without any obligation on the part of FS Park S.p.A. to provide supervision or safeguard. The use of the Terminal Bus spaces does not imply the handover or storage of the vehicle.
- 2 The use of spaces designated for loading and unloading operations is governed by hourly rates or, where applicable, by contract. The conditions and procedures for accessing the area are set out in the relevant contract, as well as in these regulations.
- 3 The entry pass to the Terminal Bus, namely the device, number plate reader, electronic toll collection device or keycard, allows access for the boarding and alighting of passengers in free bays, including the area dedicated to buses, with the exception of reserved bays, which are specifically marked. These passes are the only valid documents for the entry and exit of the bus. **Any loss of the pass must be reported to the staff present at the Terminal Bus or, in their absence, to the operators at the FS Park S.p.A. Operations Centre, via the intercom service available at the car park's entry and exit gates. In such cases, the Transport Provider will be granted manual access; the relevant entry will be recorded in the appropriate register and will be counted together with entries made in the same calendar month using the entry pass provided.** Transport Providers accessing the Terminal Bus via the automatic electronic toll payment system for parking are required to carefully read the terms and conditions of use for electronic toll payment for parking, available on the website of the electronic toll service provider. In this regard, the Transport Provider acknowledges that FS Park S.p.A. shall remain a third party to the contractual relationship between the User holding an electronic toll pass and the payment services provided by the latter to the Transport Provider.
- 4 A Transport Provider intending to access the facility as an occasional Transport Provider must present itself at the Terminal Bus access gate at least two working days in advance of their chosen access date. The Transport Provider will be issued with a prepaid card that can be topped up at an automatic machine, which can be used to enter and exit the Terminal Bus by tapping the card on the respective entry and exit gates; upon exit, the correct amount will be deducted from the card for the duration of the stay, based on the current rates. Requests for invoices must be made by completing the relevant form, which can be downloaded from the website www.fspark.it, and sending it to the e-mail address clientibusiness@fspark.it.
- 5 The amount payable by the Terminal Bus Transport Provider shall be calculated based on the number of entries in accordance with the current rates. These rates, applicable at the Bus Terminal, are displayed at the entrance and/or within the loading and/or unloading area, and are deemed to be known and accepted by the Transport Provider who has brought a vehicle into the Terminal Bus.
- 6 FS Park S.p.A. provides Transport Providers exclusively with designated spaces for the boarding and alighting of passengers and assumes no obligation to supervise or safeguard the vehicle, its accessories, luggage, valuables or other items contained therein. FS Park S.p.A. shall not be liable for any direct and/or indirect damage suffered by the vehicle, regardless of the cause, nor for the theft of the vehicle, whether partial or otherwise, whether committed or attempted, and/or of its accessories or luggage, valuables and other items left in the vehicles. FS Park S.p.A. is also not liable for any damage caused to parked vehicles by other users or vehicles present in the area, nor for any damage caused by acts of vandalism, civil unrest, demonstrations and acts of terrorism, or resulting from natural disasters or force majeure. Without prejudice to the provisions of the preceding points, FS Park S.p.A. shall be liable only for damage which the Transport Provider has proven to have been caused exclusively by the malfunctioning of the access control systems, provided that the Transport Provider has lodged a formal complaint with the staff present at the Terminal Bus, by completing the appropriate "accident/damage form" before the vehicle leaves the Terminal Bus or, in the absence of staff, to the competent police authorities. Under no other circumstances shall FS Park S.p.A. be liable to compensate for damage suffered by vehicles parked in the Terminal Bus.
- 7 **Unauthorised vehicles, including bicycles, scooters and all electric micro-mobility devices, are prohibited from entering, transiting through or parking in the Terminal.** Any vehicles of any kind, including bicycles, parked without authorisation within the Terminal premises will be promptly removed.
- 8 Staff present within the Terminal Bus are solely responsible for monitoring the Terminal Bus and maintaining the facilities; they do not accept vehicles, their accessories and/or luggage, valuables and other items contained therein for handover, safekeeping or storage. Staff may verify the identity of the driver and the vehicle, for occasional buses, upon entry and exit. In the event of a long stop, the vehicle must be parked, under the direct and exclusive care and responsibility of the driver, in the designated bays, with the engine switched off, the brakes fully applied and the vehicle locked. **The driver is obliged to take every precaution to ensure the safety of their own property and that of third parties. It is strictly forbidden to bring into, deposit and/or keep in parked vehicles any flammable or explosive materials or substances, as well as dangerous objects; to discharge or abandon objects and/or liquids of any kind;** to carry out repairs or engine tests (e.g. oil changes, vehicle washing, refuelling, etc.); to park vehicles with abnormal fuel or lubricant leaks, to empty chemical waste from any chemical toilets. FS Park S.p.A. shall be entitled to have vehicles removed if they are parked illegally or constitute an obstruction within the car park, with all costs and liability borne entirely by the owner. FS Park S.p.A. shall be entitled to have buses removed if they are parked illegally or obstruct the car park, with all costs and liability borne by the Transport Provider. The Terminal Bus area and its facilities must be used with the utmost care; any damage caused to the area or its facilities by the Transport Provider, due to careless and/or improper use, must be repaired and/or compensated for at the Transport Provider's expense. The use of horns within the Terminal Bus area is strictly prohibited, except for safety reasons and in any case in compliance with the Highway Code. Any form of advertising is expressly prohibited within the Terminal Bus area.
- 9 Transport Providers using the passenger boarding and alighting bay must follow the instructions provided by staff present in the area; in any case, stopping on the boarding and alighting bay for a period exceeding 15 (fifteen) minutes is not permitted. It is expressly prohibited to carry out passenger boarding or alighting operations in areas other than the bay designated for such operations.
- 10 Within the Terminal Bus area, the Transport Provider must comply with the road signs in place, as well as the provisions of the Highway Code and the instructions written on and displayed on the appropriate signs and provided verbally by the designated staff. Failure to comply with the above requirements shall result in the defaulting Transport Provider being held solely and personally liable for any damage caused to their own or other vehicles, to persons or property.
- 11 Should a breach of the provisions set out in the preceding points be detected, a penalty of 100.00 shall be imposed following notification. In the event of further breaches, up to a maximum of 3 (three); FS Park S.p.A., alongside the application of the penalty of 100.00 plus VAT and in any case as provided for in the current PIA, shall proceed to withdraw the devices supplied to Transport Providers and subject them to the rates applicable to occasional transport providers.
- 12 **Any action taken by the Transport Provider or interested third parties aimed at avoiding payment of the amount due shall result in the payment of a sum of 100.00 plus VAT, unless FS Park S.p.A. establishes that the parking period in question results in an amount exceeding 100.00 plus VAT.** Pursuant to such an assessment, the Transport Provider may therefore be required to pay the amount actually due. FS Park S.p.A. reserves the right, in any case, to seek the fullest legal redress, both in civil and criminal proceedings, to uphold its claims.
- 13 The Terminal Bus service may be suspended, if necessary, due to works and maintenance, force majeure, or for reasons of public interest, public safety and/or railway operations.
- 14 The Transport Provider accepts these regulations and all the clauses contained therein.
- 15 It is strictly forbidden to leave dogs and/or pets unattended; they must be kept on a leash no longer than 1.50 metres in the car park area solely and exclusively for reasons related to the use of parking services. In any case, owners and/or handlers of dogs and/or pets must clean the affected area of faeces; excrement must be collected promptly using a suitable scoop or bag and disposed of in the designated bins; for liquid faeces, plenty of water must be used, which must be carried in a suitable container. Penalties will be imposed on offenders in accordance with the law.
- 16 The Court of Rome shall have exclusive jurisdiction over any dispute.
- 17 In accordance with EU Regulation 2016/679, the processing of information concerning Customers shall be based on the principles of fairness, lawfulness, transparency and protection of confidentiality. FS Park S.p.A.'s information policies are published on the corporate website www.fspark.it in the relevant section. **Scan the QR Code**



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